

# Freedom #0 for everybody, really?

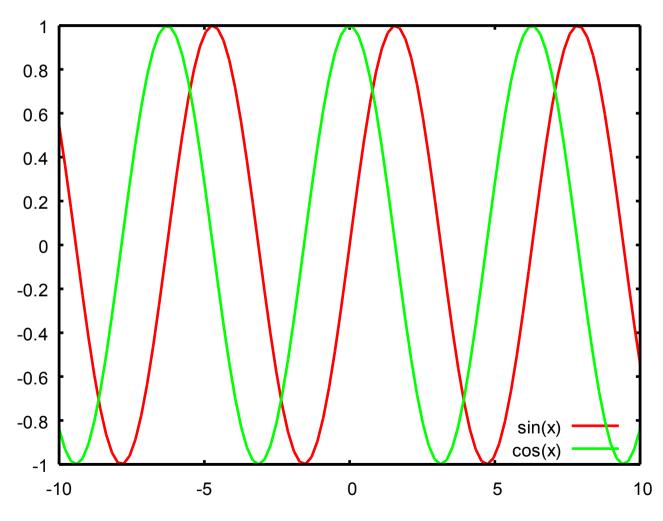
We may be failing by 10-20% actually Well, 100% actually...

Slides available on http://brl.thefreecat.org/

http://liberte0.org/liste@liberte0.org (french/english?)



### Gnuplot



Color blindness: 8% male, 0.5% female

#### ....

#### **Outline**

- Introduction to accessibility
- Technological overview
- The problem is not really technical actually
- Discussion

- More details available in LSM videos
- Links on http://brl.thefreecat.org/
- Notably LSM 2010, "How to make applications accessible?"



### What is accessibility?

#### AKA a11y

#### Usable by people with specific needs

- Blind
- Low vision
- Deaf
- Colorblind
- One-handed

- Cognition (dyslexia, attention disorder, memory, ...)
- Motor disability (Parkinson, ...)
- Elderly

See Accessibility HOWTOs

You

"Handicap" depends on the situation and is not necessarily permanent

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#### Hardware

- Braille input/output
- Speech synthesis
- Joysticks
  - Basically replace mouse
- Press button
  - On-screen virtual keyboard
- Eye-tracking

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### Don't focus on one technology

#### Even for a given disability

- Braille is not perfect
  - A lot of blind people can't read braille
  - Braille devices are very expensive (several k€)
- Speech synthesis is not perfect
  - Noisy environments
  - Tedious for spelling issues

#### Dedicated software?

- e.g. edbrowse, a blind-oriented editor/browser
- Generally a bad idea!
  - Oriented to just one disability
  - Lack of manpower
    - e.g. Web browser
      - javascript/flash/table/CSS support?
    - e.g. An office suite
      - MSOffice/OpenOffice compatibility?
  - Disabled & non-disabled working together
    - Better use the same software
- → Better make existing applications accessible 7

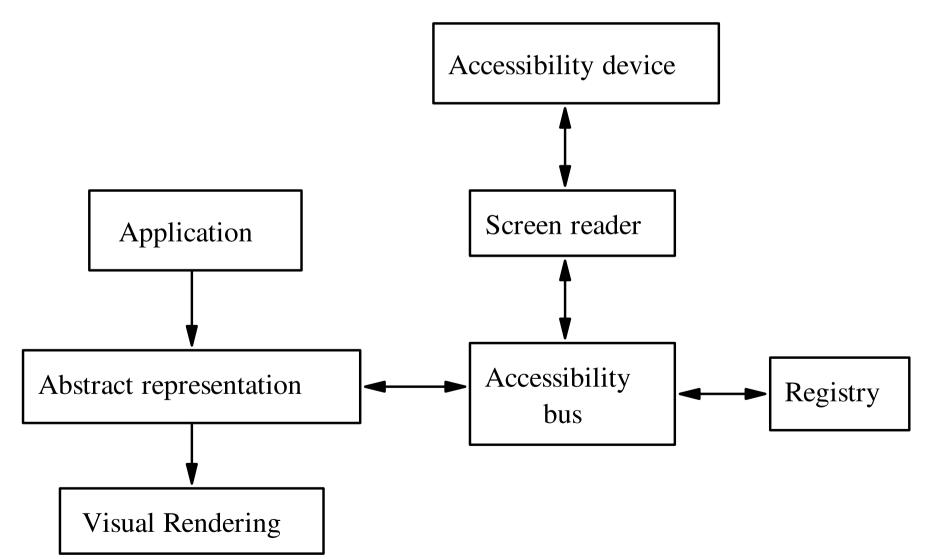


#### Status in a few words

- Text mode is generally quite well accessible
  - But not so well suited to beginners
- Gnome quite accessible
  - Gnome 3 was however almost a restart-from-scratch
- We're late compared to the Windows world
  - We started less than a dozen years ago
  - They started a couple of decades ago
- We're Stone Age compared to the Apple world
  - Really good and integrated support

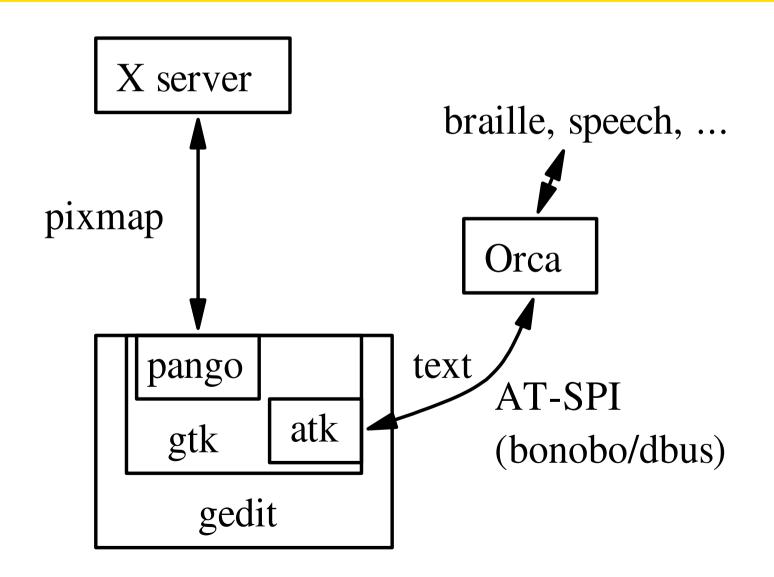


#### Overview





### X accessibility, AT-SPI





#### Technically speaking

- A lot of applications are already technically accessible
  - Console
  - GTK
  - KDE4 ("Real Soon Now")
  - Acrobat Reader
- A lot are not
  - KDE3
  - Xt
  - Self-drawn (e.g. xpdf)



#### In practice

- A lot of technically-accessible applications actually aren't really usable
  - A visually-organized mess of widgets...

First name: Foo

Last name: Bar

Password: baz

→ Screen reader "Script" for each application



# Don't try to make applications accessible, just make accessible applications

Quite often just a matter of common sense from the start

Not a reason for not fixing your existing apps of course, it will just be a bit harder:)



## Opening the discussion with a few items

#### This is all about freedom #0

"The freedom to run the program, for any purpose"

What about being able to use the program?

- RMS said a11y was just a "desirable feature".
  - "Desirable" only, really?
- RMS said "this is free software, you can modify it" (freedom #1)
  - Can. Not. Happen.

#### A question of freedom

"The freedom to run the program, for any purpose"

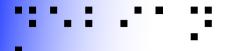
What about being able to use the program?

- #0 only a *legal* freedom?
- #0 only a technical freedom?
- #0 rather about *people* freedom?

30 years of GNU has pretty much given us legal and technical freedom, what about focusing on people for the next decade?

### Why is accessibility so hard?

- Vint Cerf asked in Communications of the ACM November 2012:
  - "Why is accessibility so hard?"
- Issues are mostly not technical, actually



#### A question of priority

#### Should be prioritized

- Just like internationalization
- A "should" or "must" in the GNU Coding Standards?
- Evaluated on integration into the GNU project?

- ...



### A question of who doing it

- Concerns only a small fraction of population
  - Already a hard time using computers...
  - Almost nobody with both disabilities and programming skills
  - Almost nobody with awareness and programming skills either
    - → "This is free software, you can modify it" can not work.
- Support has to be integrated
  - Distributed among maintainers themselves
  - Not borne by the tiny a11y community

### **...**: ... ;:

# Making applications accessible?

- Extremely diverse needs
- Generic screen reading interface
  - Already supported by toolkits like gtk
  - Requires logically built applications
- Do not make applications accessible, make accessible applications
  - From the start!
- Usually benefits everybody in the end
  - Better overall design
  - Nicer for all users: colors, contrast, tab, ...

### "Accessibility of accessibility"...

#### "How to make accessible applications?"

- Very-few to many communication
- Just documentation?
  - A HOWTO already exists, but mostly unknown
- Talks at conferences?
- Integrate in standard procedures?
- Testing?
  - Doesn't actually really require hardware
  - Can only be partial, but still a very good start 21

# Developer/User communication issues

- You all know that
- Even more difficult when disabilities come into play...
- Don't even know/understand what they are supposed to "see"
- Patience, discussion, finding intermediary, ...?



# Graal: accessibility everywhere

- Using a computer at the library, the airport, the university practice room, etc.
  - First ask admin to install & configure software?!
  - → Installed by default, ready for use
    - Requires very close integration
    - E.g. support in Debian Installer



#### What to do?

- accessibility@gnu.org mailing list
  - Petered out quickly
  - Revive?
- Raise awareness?
- Document?
- Integrate?

#### ....

#### Discussion

- Accessibility everywhere, goal of next decade?
- A question of priority
- Usually benefits everybody in the end
- A question of who doing it
- Making accessible applications?
- Accessibility of accessibility...
- Developer/user communication issues
- A question of freedom #0
- What to do?



#### Backup slides

### Linux Console accessibility



### Text applications

- Usually work really great for braille output
- Always provide such equivalent of graphical applications, e.g. based on same shared lib
  - Useful for servers via ssh too!
- The default output of screen readers is what the cursor is on
  - Works great with shell, editor, etc.
  - Doesn't work so great with semi-graphical apps

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→ Put the cursor appropriately!



### Graphical applications

- Design your application without gui in mind first
  - Logical order, just like CSS ©
- Use standard widgets
  - e.g. *labeled* text fields
  - Avoid homemade widgets, or else implement atk yourself for them
  - Always provide alternative textual content for visual content
- Keep it simple!
  - Not only to make screen reading easier, but to make life easier for all users too!

### Some pitfalls and advices

(from the accessibility howtos)

- Shouldn't have to use the mouse for anything
- Care of contrasts, configurable colors
- Avoid timing-based actions, or make them configurable
- No 2D organization, logical organization
- Keep it simple and obvious

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#### About bugs

- Take users suggestions into consideration
  - E.g. bracketed links in text web browsers
- Be patient with disabled people
  - It's not easy for them to use your software
  - It's even more difficult for them to explain their problems in an understandable way
    - e.g. "braille doesn't follow"
  - → Discuss!



### About bugs (2)

- Try to keep in mind their disability and their consequences
  - Yes, blind users don't care that the framebuffer doesn't show up properly!
- You could even contact your local institutes for disabled people, to discuss directly with users

### Test it yourself! (textmode)

Brltty + gnome-terminal

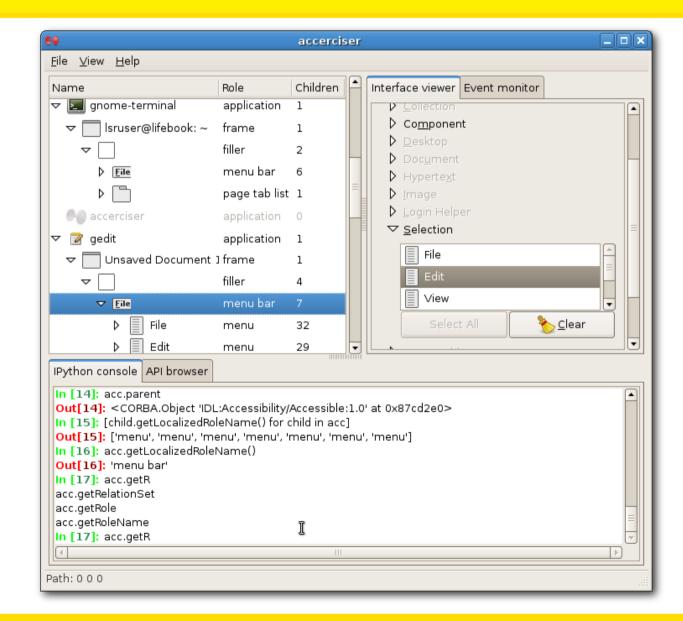
see doc on http://brl.thefreecat.org



### Test it yourself! (guis)

#### Accerciser

 Check that the tree of widgets looks sane and is complete





#### Conclusion

- Accessibility is a concern for a lot of people
  - 10% have major concerns
  - 20% have minor concerns
- Dealing with it usually boils down to common sense
- It very often actually also helps other users
- But we need to raise awareness of this